

OAKWORKS[®], Inc.

OAKWORKS, INC. Design Life & End of Support Policy

The **design life** of a component or product is the period of time during which the item is expected by its designers to work within its specified parameters, in other words, the **life** expectancy of the item. It is the length of time **between** placement into **service** of a single item and that item's onset of wear out.

End of Life (or End of Sale) occurs due to technology innovations leading to product enhancements and increased functionality, changes in market demand for the product, or obsolescence of components used to build the product.

Note: In the event a Product line is discontinued, the End of Support date will be a maximum of 5 years from that date pending on the availability of parts.

End of Support is defined as when support, parts and updates are no longer available for a product.

The following chart indicates the Design Life by Product Group:

Product	Design Life in Years
MEDICAL	
CFPM Tables	10
Ultrasound Tables	7
PT Tables	7
Exam Tables	7
Powerline Tables	5
Procedure Chairs	7
SPA	
Signature Collection	
Electric Lift Tables	7
Electric/Hydraulic Tables	7
Manual-Hydraulic Tables	7
Adjustable Lift Tables	7
Masters' Collection Tables	7
MASSAGE	
Portable Tables	5
Portable Chairs	5
Proluxe Tables	7